



Nov 2023

- WARRANTY STATEMENT -

(HRL_XHRL_XPL \geq 50Ah Batteries Series Excluded)

YHI POWER PTY LTD (YHI), the distributor of CSB Energy Technology Co., Ltd. in Australia, will provide the following limited warranty to the original purchaser subject to the terms and conditions stated herein. The guarantee that comes with our goods is bound by Australian Consumer Law.

LIMITED PRODUCT WARRANTY

Stationary Batteries:

All 12-volt batteries are warranted to be free from defects in material and workmanship and manufactured in accordance with our specifications. Should a claim arise, we will follow our limited product warranty policy, as outlined below:

SERIES	Capacity rating	Warranty Period
GP, GPL, HR, HRL, UPS, XTV, XPL	Under 50Ah	1 YEAR
EVX, EVH		1 YEAR
GP, GPL, XTV	Above 50Ah	2 YEARS

The warranty period starts from the date of the original invoice.

If the battery fails to meet the published performance ratings per the latest catalogue data at the time of shipment upon initial inspection and installation, or if the user identifies flaws in material or workmanship that would impair life or product performance, the user should do the following:

1. Upon written approval, return the product for examination freight prepaid.
2. Hold the materials on the site pending inspection by YHI.

Upon satisfactory proof of claim, as determined solely by YHI, YHI will repair or replace at our option any defective battery.

A Product will not be considered defective or nonconforming if it has delivered at least sixty percent (60%) of its rated capacity during the Warranty period.

Conditions:

1. Warranty claims for full replacement must be made three (3) months from failure.
2. This warranty applies only to the original purchaser of the equipment and is non-transferable.
3. The claimer must request and receive from YHI a Return Material Authorization (RMA) for any Product return believed to be defective or nonconforming prior to returning such Product to YHI. The claimer is responsible for any cost incurred in returning material and for secure packing.
4. Any defects or nonconformities should be promptly notified to YHI and cooperated with YHI by making the Product available for assessment and/or repair by YHI.
5. The warranty period shall be adjusted based on operating temperatures, frequency, and depth of discharge. For every 10 ° C (18 ° F) increase in operating temperature above 25 ° C (77 ° F), the warranty period will be reduced 50%. Operation or storage of the product for any length of time in an environment having a temperature above 40°C will void the Warranty.
6. FOR XTV series, which has been installed in an environment where the temperature exceeds 35°C (95°F), the Warranty Period shall be proportionately reduced by fifty percent (50%) for every 10°C increase in temperature above 35°C. Operation or storage of the product for any length of time in an environment having a temperature above 40°C will void the Warranty.
7. The battery should be maintained properly during operation in conjunction with a temperature compensation current limited, constant voltage charger according to supplier published instructions/specifications.
8. The Warranty shall be void for any Product to the extent that the depth and number of discharges exceed any of the following:
 - a) 185 Cycles during the Warranty Period with a 30% discharge depth
 - b) 150 Cycles during the Warranty Period with a 50% discharge depth
 - c) 80 Cycles during the Warranty Period with a 100% discharge depth
9. This warranty does not cover any physical damage due to nature or man, which stresses the battery beyond design limits, and is void if manufacturing date codes are destroyed.
10. YHI makes no warranty and shall have no obligation for any damage to the Product caused by or resulting from abuse, misuse, neglect or any unauthorized repairs, maintenance, alterations of the Product, fire, freezing or any act of God.
11. Maintenance and operation logs to be maintained as per operating instructions, such records are made available for inspection by Supplier. Any claim must be accompanied by a reference number, such as Purchase Order, Invoice and/or Warranty tracking number.
12. The warranty will be void if a UPS application designed battery is used in a non-UPS stand by application and there is no generator supporting in the battery installation environment.

13. Space between battery layouts must be sufficient, or a heat dissipation device will be required for the system connected to the battery. In addition, the battery charge system must include temperature compensation.
14. When returning or replacing products under warranty due to defects or nonconformance, the buyer bears all associated costs, which includes but not limited to the cost related installation, secure packaging for freight charges, and travel expenses for CSB Energy Technology/YHI representatives.
15. During storage for any period, the recommended supplementary battery charging requirements are set forth below:

Supplementary Charging Requirements

During storage, carry out supplementary charging according to the instructions shown in the following table. Please be aware that battery capacity might not recover 100% after one supplementary charge. In such a case, it should be repeated until the capacity is fully recovered before use.

Storage temperature	Recommended supplementary charge interval	Supplementary charging methods
Lower than 25°C (77°F)	Each 6 months	16 to 24 hours with a constant voltage of 2.275 V/cell; 5 to 8 hours with a constant voltage of 2.45 V/cell;
25 - 30°C (77 - 86°F)	Each 3 months	
Over 30°C (86°F)	Storage to be avoided	

The preceding paragraphs set forth the exclusive remedies of Company for all claims based on a defect in or nonconformity of the Product, whether the defect or nonconformity arises before or during the warranty period, and whether a claim, however instituted, is based on contract, indemnity, warranty, tort (including negligence and strict liability), or otherwise.

YHI'S LIABILITY FOR ANY BREACH OF THE WARRANTY IS LIMITED AS SET FORTH IN THE WARRANTY. THE WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, EXPRESS, IMPLIED OR STATUTORY INCLUDING, WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

UNDER NO CIRCUMSTANCES SHALL YHI BE SUBJECT TO ANY CONSEQUENTIAL, INCIDENTAL, INDIRECT, SPECIAL OR CONTINGENT DAMAGES WHATSOEVER, INCLUDING BUT NOT LIMITED TO DAMAGES FOR LOST PROFITS OR GOODWILL.



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